



Improve Communication Between Providers and Patients

Text-based Notification Solution Designed to Keep Patients Informed About the Arrival of Their Home Health and Hospice Caregiver.



Why **NOTIFY**nana?

Experience improved communication and enhanced patient experiences with **NOTIFY**nana. MHA's text-based notification solution is designed to keep patients informed about the arrival of their home health and hospice caregiver. **NOTIFY**nana sends text updates to patients, minimizing missed visits and enhancing continuity of care, patient safety, cost-effectiveness, and patient satisfaction.

How it works?

Effortlessly gathering patient data and visit schedules from your EMR Log Shipped DB every hour, **NOTIFY**nana sends customizable text messages (choose from 8 types) to enable patients to confirm or reschedule appointments. Collect valuable patient feedback through text-based surveys, empowering clinicians to promptly address concerns and ensure exceptional satisfaction. Elevate patient engagement with **NOTIFY**nana for streamlined communication and enhanced healthcare experiences.

Benefits

Provides Peace of Mind to Patients and Families and Reduces Anxiety Around the Timing of Home Health and Hospice Visits

Improves Care and Outcomes

- Timely interventions
- Improves patient adherence
- Increase patient satisfaction

Increases Patient Satisfaction (HCAHPS)

- Improves care of patients by having continuity of care, preventing delays in care
- Addresses specific care issues by addressing patients' symptoms timely
- Improves communication with providers and patients
- Improves caregivers' own experiences with hospice care services
- Can help improve the overall rating of hospice or home care
- Improve patient's willingness to recommend the hospice or home health agency



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